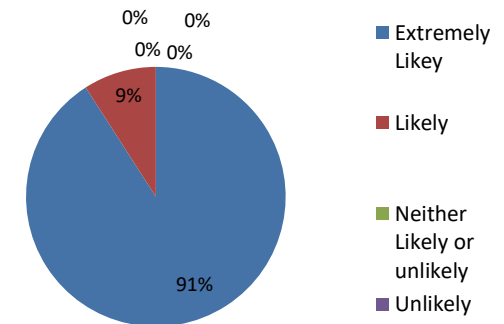


Period: February 2022
 No. of Surveys: 11

Friends & Family Survey RESULTS & ACTION

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremel y unlikely	Don't Know	Total
Total	10	1	0	0	0	0	11
Extremely Likey	10	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	5	0	0	
Extremely unlikely	0	0	surgery	0	7	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

*Likely Comments: * Very good. Listen properly*** Extrely Likely Comments **Doctors treats well and lookafter well.** *Always get an appointment to see GPs and GPs sort out my problems** I am so happy with all of team. GPs ubderstand. I am happy with with my GPs** I find everyone very helpful, friendly and kind.** Well treated at surgy by GPs.** My family treated well and I will not change my doctor. Treated well.** The doctors and receptionists are very friendly and very helpful with dealing with their problems and also very professional at their jobs.** Can always get an appointment, professional and polite.** Surgery is nice, open at the time. Staff is good and listeneverythibg. Treatment is very good.** The staff and doctors are so good. I always get appointment on same day (or) next day. Always very polite and kind.**

Patients are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.